

Code of Conduct

While you are staying at Avon Tyrrell, we ask that you adhere to the following rules for the safety and enjoyment of all guests.

- Open fires are NOT permitted on site except at the Campfire area which must be booked. Communal fire pits are available. BBQ's must be raised off the ground and properly extinguished after use.
- Please respect other guests and keep noise to a minimum. We enforce a quiet time from 23:00-07:00.
- If cycling on site, you must always wear a helmet and only cycle on the designated tracks.
- Know where your nearest fire assembly point is – these are located on the map provided.
- All rubbish/recycling should be disposed of in the skips/bins provided around site.
- Damage to Avon Tyrrell property will be invoiced to the named person responsible for the group.
- Dogs must be kept on a lead and are only allowed in designated areas.
- Please abide by all out of bounds signs and do not enter areas of restricted access. Ensure you are aware of all hazards on site and take necessary precautions to ensure the safety of your group.
- Please allow ample time to depart your accommodation. Your departure time is 10:00 Mon-Sat, and 16:00 for Lodges and House Guests on Sundays.
- Accommodation is sold with a maximum upper limit of occupants. Leaders must ensure the maximum numbers are not exceeded.
- Please make sure valuables are always secure. Avon Tyrrell cannot take responsibility for items lost or stolen.

Additional information for campers:

- Please ensure you pitch tents at least 6 metres away from neighbouring groups and at least 3 metres from other tents in your group.
- Please respect others and do not wander through other people's camping areas, especially at night.
- Campers must display their tent tag throughout their stay.

Should you experience any problems during your stay, please report them immediately to Reception. We are only able to help if we are aware of the problem.

Out of hours, for any emergencies, please contact the On-Call support staff on **07743559344** or using the emergency point outside Reception.

Please be aware that if you are not able to follow these rules, you will be asked to leave the site without a refund.